

# **GUEST SERVICE DIRECTORY**



KELLY'S RESORT HOTEL, ROSSLARE, CO. WEXFORD Y35 Y83V TEL: (053) 9132114

# A Sea of Senses Awaits You

Step inside and feel at once the serenity, calm and warmth of welcome; you have arrived at SeaSpa – a new concept in total wellbeing. Here, healing sea waters, heat and steam experiences, blended with therapeutic lighting and textured surrounds will help service the body, mind and soul.

Inspired by the benefits of Thalassotherapy and cultures worldwide. E'Spa have helped create a treatment concept for 'SeaSpa' which merges techniques and philosophies from around the world into a potent blend of treatments for our time.

The SeaSpa experience consists of three elements, thermal spa, holistic treatment and pure relaxation. Our lifestyle programmes of activities are a range of indoor and outdoor pursuits that are arranged daily. You can choose from Aqua Aerobics, Personal Training, get fit with Kick-boxing or a relaxing walk along Rosslare beach.

Whether to purify, re-energise, rebalance, relax or soothe muscular aches and pains, your personal therapist will be able to design a programme to suit your individual needs.





ESPA

atural Beaut



#### ROSSLARE GOLF CLUB Rosslare Strand, Co. Wexford





Tel. 053 9132203 Fax. 053 9132263 Bar Tel. 053 9132113 Professional: Jamie O'Sulliva Tel. 053 9132032 Course Information. 18 hole - Par 72. 6,786 yards 12 hole - 46. 3,956 yards

Type. Both links courses Location. 10 miles south of Wexford town and 6 miles from the ferry terminal at Rosslare Harbour

Rosslare provides an excellent test of golf on a championship links beside the Irish Sea. Fairways, tees and greens are watered, giving an enjoyable playing surface in both summer and winter. Deane Berman (U.S.G.A Commissioner) after his round in Rosslare stated that 'the wind on this links makes it a great test of golfing skill'.

Course opening hours: 7.30am to sunset. Club hire available.

Days to avoid: Ring for booking

**Open competitions:** Ring secretary. Most competitions on Saturdays and Sundays are open to visitors paying green fees, with no entry fee.

Competitive rates available for Groups and Societies.

Clubhouse dress: Neat, casual dress.

Catering facilities and times: Full catering facilities available

Clubhouse hours: 9am to 11.30pm

**Course design/architect:** Links redesigned in 1928 by English firm of golf course architects Hawtree & Taylor 12 hole links designed by Christy O'Connor

#### **ST. HELENS GOLF CLUB** St. Helen's, Kilrane, Rosslare, Co. Wexford





Tel. 053 9133234 Fax. 053 9133803 Professional: Cormac Power Email info@sthelensbay.com Course Information. 18 Hole Parklands/Links Course -par 72-6,690 yards New 9 hole pay and play course

Type. A parkland / Links courses Location. 2 miles from Rosslare Port, 10 miles from Wexford and 90 miles from Dublin

With 18 holes of championship golf, a separate 9 holes of pay and play golf (suitable for all levels of golf) a teaching academy, and driving range, it is an ideal golfing adventure for visitors to the sunny southeast. St. Helen's Bay provides regular competitive golf, holding 4 Pro-Ams and many more festivals of Golf over the course of the year. Please feel free to ring for further information. Situated 10 minute drive from the hotel, the 18 hole championship course offers splendid views of Tuskar Rock and the beautiful St. Helens beach. Designed by Philip Walton, it offers a stern challenge to casual and low handicap golfers alike. On the course and in the clubhouse a warm welcome awaits all who visit.

Course opening hours: Daylight hours

Club & Buggy hire: Available

Days to avoid: None

Open competitions: Throughout the year and open 3 Open weeks

Clubhouse dress: Neat, casual dress.

**Catering facilities and times:** Full catering and clubhouse facilities available

Clubhouse hours: Licensing Hours

Course design/architect: Philip Walton

## GOLF

#### **Rosslare Golf Course**

Rosslare provides an excellent test of golf on a championship links beside the Irish Sea. Fairways, tees and greens are watered, giving an enjoyable playing surface in both summer and winter.

Professional Jamie O'Sullivan - telephone 053 9132032

**Location:** 10 mins walk from the Hotel.

18 - Hole Championship Links Course - Par 72-6,786 yards

12 - Hole Links Burrow Course - Par 35-3,956 yards

Designed by:Christy O'Connor Jnr., opened in June 1992Golf clinics:In our off-peak season we organise special Free Midweek Golf Clinics<br/>with Rosslare Pro Jamie O'Sullivan

#### Wexford Golf Course

Situated 10 miles from Rosslare, the course is a parkland with many mature trees.

The location has beautiful views of Co. Wexford including the Saltee Islands, Blackstairs Mountains range and Wexford Harbour.

Professional Liam Bowler - telephone 053 9142238

Location: 16 Kilometres from Rosslare

18-Hole Parkland Course – Par 72-6,690 yards. Recently designed by Des Smyth.

#### St. Helen's Golf Course

Set in a beautiful location beside St. Helen's Bay, overlooking the coast and Tuskar Lighthouse, is an 18-hole championship course with a 9-hole course. It is a design by Philip Walton, and takes full advantage of the onshore winds and gently sloping rural land, totally at one with nature.

Professional Cormac Power - telephone 053 9133234

**Location:** 10 mins drive, from hotel, off Rosslare Harbour Road.

18 Hole Parklands/Links Course-par 72-6,960 yards.

9-Hole Parklands Course - Pay and Play.

Please contact reception for information on Special Green Fee Rates in Rosslare and St. Helen's.

## **AQUA CLUB & KELLY'S GIFT SHOP**

The Panoramic view of Rosslare beach and the seascape stretching to the horizon provides the setting for the superb 'Aqua Club' at Kelly's. Enjoy one of Ireland's most exclusive leisure developments, which embodies two swimming pools and an unprecedented range of water and health facilities.

The 15 metre Exercise Pool is surrounded by a lido-promenade deck, delightful to sit in, overlooking the ocean. The 12 metre Leisure Pool has a counter swimming jet, a waterfall, which provide a pleasant hydro-massage and a swimming lounge where you sit immersed in a relaxed bubble stream of underwater jets. Grouped around this luxurious world of water leisure are a Jacuzzi, Steam Room, Sauna and Plunge Pool overlooking the Irish Sea.

Enjoy the Outdoor Canadian Hot Tub caressed by hot water while listening to the waves breaking on the strand. Open 8am to 8pm. Towels supplied.

## **Keville's Hair Salon**

Award-winning Hairstylist Anne Keville will ensure that your crowning glory will be in expert hands during your stay. **Tuesday to Friday 10.00 am – 6.00 pm**. **Saturday 8.30 am – 4.00pm Extension 344** for appointments.

## Seaspa

Step inside and feel at once the serenity, calm and warmth of welcome; you have arrived at SeaSpa - a new concept in total wellbeing. Here healing sea waters, heat and steam experiences, blended with therapeutic lighting and textured surrounds will help relax and rejuvenate the body.

The SeaSpa experience consists of three elements: Thermal Spa, Holistic Treatments and Pure Relaxation.

Visit the **Thermal Suite** where a unique blend of heat experiences relaxes your body and mind. Indulge from head to toe as you relax in the warmth of the Laconicum or Salt Infused Steam Room. Try the dry heat of the Rock Sauna before cooling down in the Lifestyle Showers, Cold Plunge Pool or massage your body with flakes of ice from the lce Fountain.

In the **Serail Mud Chamber**, the combination of radiant heat and the application of body and face muds creates a rejuvenating yet relaxing experience. Try the **Seaweed Bath**, submerge and relax in a deep bath of pure seawater enriched with natural seaweed and algae. Relax in our Indoor/Outdoor Vitality Seawater Pool or on the warm heated loungers.

ESPA have created a treatment concept SeaSpa, which merges techniques and philosophies from around the world into a potent blend of treatments. Choose from a wide selection: Ayurvedic Holistic Body treatments, Balinese, Holistic Body Massage, Intensive Facials, Stone Therapy, Acupuncture, Reflexology, Reiki and the essentials: waxing, tanning, manicure and pedicure.

To complement ESPA we have introduced "Caudalie", one of the most powerful beauty innovations today. Using the vine and grape extracts which have amazing anti-oxidants power, Caudalie is an exciting story, whose heroes are the vineyard and its treasurers!

The SeaSpa is open daily from 9am - 7pm. Contact SeaSpa reception on Extension 371 for appointments

## **SPORTS & ACTIVITIES**

Whether you like energetic sports or sports of a more relaxed nature, we have an extensive range to offer you. Daily programme of activities is located in your room. For all our activity arrangements please contact the "Aqua Club", **Extension 313**. 8am to 8pm.

#### Tennis

Don't let the weather get in the way, with both indoor and outdoor courts you can enjoy a game anytime. The Indoor Tennis Hall is situated opposite the Hotel - through the car park - and is exclusively reserved for our hotel guests. The two courts are covered in a special "Dom Sport Velour" Carpet which simulates good grass court conditions.

#### **Conditions of Play:**

Special Tennis shoes must be worn by all persons inside the building, whether playing or not, to prevent sand and grit harming the carpet. Shoes are available at Aqua Club Reception for a nominal fee. Please wear outdoor shoes until you reach the hall and change into tennis shoes on arrival. Smoking and refreshments are strictly forbidden in the Hall. Water and toilet facilities provided.

#### **Outdoor Tennis**

The Outdoor, Omni Pro synthetic grass courts can be booked at the Aqua Club Reception. They are situated at the back of the indoor courts.

#### **Badminton**

Badminton can be played on the indoor tennis courts. Rackets and shuttlecocks available from the Aqua Club.

#### **Padel Tennis**

Padel is a racket sport typically played in doubles on an enclosed court slightly smaller than a doubles tennis court. Scoring is the same as normal tennis, and the balls used are similar but with a little less pressure. The main differences are that the court has walls and the balls can be played off them in a similar way as in the game of squash and that solid, stringless bats are used. The height of the ball being served must be at or below the waist level. Bats and balls available from the Aqua Club. Ext 313 to book court.

#### **Table Tennis**

The Table Tennis Room is situated at the Aqua Club. Bats and balls available from the Aqua Club.

#### **Bowls & Croquet**

Try our new all-weather bowls and croquet area situated behind the indoor Tennis Courts, perfect for those long sunny days when not too much energy is required. Contact our Sports Co-ordinator to arrange a game.

#### **Gymnasium**

Situated at the Aqua Club our fully equipped state-of-the-art Gym is available from 8am to 8pm daily. Available to over 16's only.

#### Snooker

We have a full-length Snooker table for your enjoyment and it is situated off the Ivy Room. Strictly for over 14's please. No food allowed in this area. Please sanitize cues after use.

#### **Daily Exercise Classes**

Classes daily Monday to Thursday by our qualified instructors. Please check our daily programme of activities in your bedroom or with our Sports co-ordinator for times and location.

#### **Pickleball**

Is a racquet sport that combines elements of badminton, tennis and table tennis. A daily programme of activities is located in your room.

#### **All Weather Sports Arena**

Our new all-weather, astro-turf pitch is the ideal location for a friendly game of soccer, football, basketball or hockey. Located behind the indoor tennis courts.

#### Kelly's Kitchen Gardens

Take a walk around our gardens **"Kelly's Kitchen Garden"**. An opportunity to see first-hand our "field to Fork" production. We are expanding the garden production each year, ensuring the hotel will get maximum yields by supplying both La Marine and our main kitchen with seasonally fresh fruit and vegetables. This is a beautiful area where guests can feel at home with nature.

A daily programme of activities is located in your room.

## Room Service á la Carte Menu

#### **Dinner Service**

Soup of the day	€7.25
Chef's Chicken Liver Pate	€9.75
Melon Fan with Fruit Coulis	€7.95
Oak Smoked Salmon on Wholemeal Bread	€13.95
Grilled Sirloin Steak	€29.75
Sauté Fillet of Chicken du Chef	€23.50
Grilled Jumbo Kilmore Plaice Fillet "Doria"	€24.50
Fish of the Day	€23.50
Omelette of your choice	€16.00
Fresh Fruit Salad	€6.95
Selection of Ice Cream	€6.95
Dessert of the Day	€8.75
Irish Cheese Plate	€11.95

We can also offer you choice from our Beaches Dinner Menu. Please dial "O" to receive a copy of today's menu.

#### **LUNCH SERVICE Options:**

0 pm
5 pm
0 pm (Wednesday to Saturday) 2.30 – 4.00pm (Closed Mondays & Tuesday)

Why not avail of our delicious lunch options in our Ivy Room, The Sea Rooms or La Marine Bistro.

Please telephone reception to book your table in La Marine Bistro Ext: "0". La Marine Snack Menu is available 12.30 - 4.30 pm

#### 24 Hour Service

Soup of the Day w	vith Wholemeal Bread	€7.25	
Ham, Cheese, Ton	nato, & Onion Toasted Sandwich	€9.75	
Room Service Cha	arges		
8am - 10am	Breakfast: €5.00 per person. Menu card on door handle (Please place outside before 2am) Dial <b>Extension 321</b> (8am-10am)		
6.30pm - 9pm	Dinner €5.00 per person Dial " <b>0</b> " for Table d'hôtel Menu		
24-hr Room Service: Room Service Charge - $65.00$ (Apart from above) Dial "O"			

## **Television & Telephone**

#### **Use of Digital Phone**

To get an outside Line -Press Button 9- Listen until you get the dialling tone.Then the followi...IrelandArea Code + Subscribers NumberNorthern IrelandDial 048 + Area Code + Subscribers NumberBritainDial 0044 + Area Code + Subscribers NumberEuropeDial 00 + Country Code + Area Code + Subscribers NumberAmericaDial 001 + Area Code + Subscribers Number

For any non-direct numbers, please dial "O" and our Reception Staff will make the call for you.

#### **Calling Room to Room**

It is possible to call room to room by dialling "2" in front of the room number you wish to call, however, dial "3" in front of room number for numbers with "A", e.g. 68A dial 368; 88A dial 388, The exception is 19A - Dial 409. For rooms 101-118 and Leinster Lodge bedrooms just dial the room number.

## **Useful Tips for Families**

Daily programme of activities for children is available in your room - also see notice board at our Aqua Club reception.

#### **Babies Preparation Room**

This provides all the necessities for your child - includes kettle, microwave, baby food, sterilizers and fridge. Nappy Bag bin provided. For any special foods required, please tell your Accommodation Assistant or the Receptionist and they will do their best to assist you. **The room is located on the Ground Floor beside room 50**.

#### Babysitter

Experience peace of mind during your stay at Kelly's with our exceptional babysitting service. We take pride in our team of dedicated babysitters who have been working with Kelly's for several years and have undergone thorough garda vetting. For parents, this means you can enjoy a relaxing and enjoy an evening in Beaches Restaurant, knowing that your little ones are well taken care of. The fee is €12.00 per hour, with a minimum of 2 hours.

#### Starfish Children's Playroom (1-3 years)

Our starfish playroom is set up to look after and entertain our smallest guests, from 1-3 years. This area is supervised by our qualified team member, offering peace of mind as your children engage in fun and interactive playtime. The hourly fee for the playroom is  $\in$  3.00 per child. Open between from 8.45am to 5.00pm. Contact the playroom on **extension 340 to book your times.** 

Please note that due to insurance reasons, our team is unable to directly care for children under 1 year old in the playroom. Children under the age of 1 year can enjoy our playroom while accompanied by a parent or should you wish to arrange one of our experienced babysitters for your baby, we would be happy to arrange this at reception for you.

#### Daily Activities for Children (Over 4yrs)

Our exclusive Pirates Club is specifically designed for children 4 years and over. This unique club offers a daily program of fun and engaging activities that will keep your child entertained throughout your stay. From sports competitions to creative workshops, we have a wide range of activities to cater to all children's interests and preferences. For further information contact our Kids Club. **Call extension 349**.

### **Children's Dining & Movie Night**

Children's Dinner Buffet is served every evening from 5:30 pm to 6:00 pm, where kids can choose from a great selection of fresh cooked dishes. Our fun filled Kelly's Kids Disco begins at 6pm, followed by a supervised movie night in our Kid's Club. The movie night is for children aged 4years + and goes from 6.30 pm - 9 pm, allowing parents to enjoy a relaxing meal in Beaches Restaurant. Children from 1 - 3years can be signed into the playroom, where they will be supervised by qualified member of the team. As we are limited with numbers, please sign your child in at the playroom each day before 5:00 pm. There will be a signup sheet just outside the door.

Our Beaches Restaurant is exclusively reserved for adults and children over 11 years. Should you wish to dine after 6.30pm with your children, please speak to a member of our team about reserving a table in the Ivy Room. This area is intended for family dining purposes only.

We have designed a range of services to ensure that all our guests, including families with younger children, can have an enjoyable dining experience.

#### **Daily Fun Activities**

All children's entertainment will begin in the children's T.V. room situated off the Aqua Club. A programme of events for children and adults will be left in your room on arrival. See notice board at the Aqua Club for further information.

#### **Pirate Ship**

Be adventurous on our Pirate Ship located beside the Ivy Room outside the children's playroom. Endless fun for all the children.

#### Aqua Club (Swimming Pools & Leisure Centre)

The Aqua Club is situated towards the back of the Hotel, through the Ivy Room. Aqua Club opening hours 8am to 8pm. Call extension 313.

## **General Information**

## A

#### **Accommodation Services:**

Please inform reception if you would not like your room serviced by a member of the team on a daily basis. We have created a discrete sticker that will be placed on the inner door frame, to indicate you do not wish for a daily refresh.

#### Activities

The sports co-ordinator organises daily activities & tournaments for both Adults and Children. A full list of tournaments will be displayed on the notice board in the Aqua Club or can be seen in the weekly Activities Programme found in your bedroom. These tournaments are good fun, and it does not matter whether you are good, bad or indifferent, so long as you enjoy it. If you have any queries, please contact our Sports co-ordinator. **Call extension 340** 

#### Aqua Club

The Aqua Club is situated towards the back of the Hotel, through the Ivy Room. Aqua Club opening hours 8am to 8pm each day. **Call extension 313** 

#### **Aqua Aerobics**

Contact the Aqua Club on extension 313 for information on classes.

#### **Babies – Preparation Room**

There is a Baby Preparation Room which provides all the necessities for your child - includes kettle, Microwave, Baby Food, Sterilizers, freezer and sink. Should there be any special food required, please tell our Accommodation Assistant or Main Reception. **Ground Floor beside Room 50**.

#### **Babysitting:**

R

Experience peace of mind during your stay at Kelly's with our exceptional babysitting service. We take pride in our team of dedicated babysitters who have been working with Kelly's for several years and have undergone thorough garda vetting. For parents, this means you can enjoy a relaxing and enjoy an evening in Beaches Restaurant, knowing that your little ones are well taken care of. The fee is €12.00 per hour, with a minimum of 2 hours.

#### **Baggage Service**

Pick-up and transportation of your baggage and other arrangements for handling or storage can be made through Reception. **Dial "O".** 

If you require Luggage to be brought from your car to your room, please ask at Reception. Dial "0".

#### Bars

Enjoy a relaxing beverage in either of our three bars before dinner. The Ivy Bar is open daily from 10.30am to 11.30am, with the resident band providing nightly entertainment after dinner. La Marine Bar is a French ambiance bar that is open daily from 12.30pm to 12.30am. We will present you with a menu while you enjoy a drink before dinner. The Sea Rooms is open Tuesday to Sunday. The Sea Rooms opened Tuesday, Wednesday & Sunday 12.30 – 8.30pm and Thurs, Friday & Saturday 12.30 – 11.00 pm **(Children are not allowed in the lvy Room after 9 o'clock at night).** 

#### Bathing

Rosslare is a blue flag beach. Lifeguard is provided within confines of the lifeguard flags during the summer months only. Bathing is freely available from the Seashore and is perfectly safe for all tides and weather. There is no perceptible current or undercurrent at any time which would be considered unsuitable for swimming.

#### Breakfast

Breakfast in Beaches Restaurant:	8.30am to 11.00am
Sunshine Breakfast in lvy room:	8.00am to 10.30am
Breakfast in room:	8.00am to 10.00am

Breakfast Room Service forms to be left at Reception or on bedroom door before 2am. Early Breakfasts can be arranged at reception. **Dial "O".** 

#### <u>C</u>

#### Cashier

Valuables may be deposited in bedroom safe. If you are experiencing any difficulty, please contact our Accommodation Assistant **extension 324** or Reception **Dial "O".** 

#### Car Rental

See notice board near Main Reception. Hertz Rental Car Tel: 053 9152500

#### **Check Out Time**

Check out time is 12 noon. Please advise reception the night before if checking out prior to 8am.

#### **Church Service**

For information concerning church services, please see the notice board near the lift by **La Marine** or contact Main Reception. **Dial "O".** 

### Cleaning

Cleaning Services are available at the Hotel. Please check our price list or contact one of our Accommodation Assistants for more details. See also notes on Dry Cleaning. **Call extension 324 or dial "O".** 

### Coffee and Tea (Hospitality Tray)

A selection of teas, herbal teas, cappuccino and espresso coffees are available in the Ivy Room at any time during the day or night, the porter will look after you. A complimentary Hospitality Tray is available on request. This can be organised through the Reception by dialling "**0**".

#### **Credit Cards**

We accept the following credit cards when paying accounts: American Express, Visa, MasterCard, Laser, Maestro and Visa Debit.

### **Crazy Golf**

Clubs and balls available at Aqua Club.

## D

#### **Dining Arrangements**

Dinner for guests on half board package is in Beaches Restaurant, open from 6.30 to 9.00 pm. There are two sittings 6.30 pm & 8.30 pm, it is essential that all residents make a dinner reservation. Please make your booking in Beaches Restaurant between 8.00 am and 12.00 pm with our **Diningroom Manager, Teresa Kelly.** 

Children will have their own Children's Dinner Buffet from 5.30 pm to 6pm in the Ivy Room followed by our popular disco. Children are not allowed in the Ivy Room after 9 o'clock at night.

Our Beaches Restaurant is exclusively reserved for adults and children over 11 years. Should you wish to dine after 6.30 pm with your children, please speak to a member of our team about reserving a table in the Ivy Room. This area is intended for family dining purposes only

#### Dinner

For guests that are on a bed & breakfast package we have a choice of three restaurants which you can avail of:

Beaches Restaurant: see info above

**La Marine Bistro** is open from **6.00 pm – 9.00 pm daily**, booking is advised. La Marine serves a daily À La Carte bistro style menus.



Our new restaurant is located in our gardens and offers a more modern style of cuisine for lunch and dinner. Our stunning Dinner Tasting Menu (7 courses) reflects our location with a more contemporary style cuisine, highlighting the fresh produce from "Kelly's Kitchen Gardens". For a lighter option we offer a 3-Course menu.

Lunch: Wednesday to Saturday 12.30 – 3.00 pm & Sunday 12.30 – 4.00 pm.

Dinner: 6.45 - 8.00 pm – Thursday, Friday & Saturday. (A €40 per person dinner credit applies to residents on half board).

Drinks & Nibbles: Sunday & Wednesday 12.30 – 8.30 pm & Thursday to Saturday bar opened all day closing at 11.00 pm.

BOOKING ESSENTIAL FOR LUNCH AND DINNER TEL: EXT 353

#### Doctor

Should you need medical assistance or require a doctor, please contact Reception **dial "O".** Alternatively, you can phone directly:

<b>Rosslare Medical Centre</b>	053 9132800
Dr. Maeve Hogan	053 9131154
Care Doc (Outside office hours)	1850 334999

#### **Dress Code**

Casual during the day and smart attire in the evenings. Gentlemen are kindly requested to wear shirt & jacket for dinner in Beaches Restaurant.

#### **Dry Cleaning and Laundry**

There is self-service Laundry and ironing Room on the first floor of the Main House. A trouser press or iron and ironing board can be obtained from the Accommodation Assistant **extensions 324** or from reception **dial "O"**.

#### E

#### Entertainment

Enjoy live entertainment in our Ivy Room each evening Sunday to Saturday from 10pm to 11.30 am. On Sunday morning our pianist will entertain you on the piano in the Ivy Room, with evening entertainment in La Marine. July/ August enjoys the resident band each night in the Ivy Room. **No Children allowed in the Ivy Room after 9pm**.

#### **Entertainment for Children**

Children will be supervised in the Children's Entertainment Room near the Aqua Club until 9pm Midweek and until 9pm at weekends. For further information contact our sports co-ordinator. **Call extension 340** 

#### F

#### Fire

In the case of fire, please advise Reception immediately: vacate your room, closing all doors behind you. Also consult the Fire Safety information on the inside of your door to familiarise yourself with emergency procedures. Please inform reception if you would require any special assistance in case of emergency.

#### **First Aid**

First Aid Box is available from Main Reception, SeaSpa and Aqua Club Reception.

#### **Flowers**

We recommend Slaney Flowers in Wexford Town as an Interflora agent: 053 9123341

## G

#### Golf

There are three 18-Hole Golf Courses and two 12-Hole Courses in the vicinity of the Hotel. Please see our chapter on golf for more information.

#### **Guest Activities**

A programme of events will be left in your room on arrival: also see notice board at the Aqua Club.

### Hair Dryer

A hair dryer is provided in your bedroom, in the drawer of your dressing table.

#### **Hair Salon**

Keville's Hair Styling Salon is situated at the Aqua Club and is open **Tuesday to Friday from 10.00am to 6.00pm and Saturday 8.30 – 4.00 pm.** For appointments, both Ladies and Gents, call **extension 344 or booking online www.kevillehair.com.** 

#### Hire

Contact the Aqua Club Reception for hire charges on racquets, bicycles and tennis shoes for indoor courts. Ext: 313

#### **Hospitality Tray**

Complimentary Tray (Kettle, Tea/Coffee, Sugar & Milk) is available in your bedroom on request.

#### Housekeeping

Extra pillows, blankets and additional room supplies are available from your Accommodation Assistant. Ext: 324

Please inform reception if you would not like your room serviced by a member of the team on a daily basis. We have created a discrete sticker that will be placed on the inner door frame, to indicate you do not wish for a daily refresh.

#### **Indoor Tennis & Badminton**

The indoor courts are situated across the street beside the car park. Bookings at the Aqua Club Reception Ext: 313

#### Ivy Room

The Ivy Room is located at the rear of the Hotel overlooking the sea and garden. Entertainment each night after dinner for residents. All beverages are available during the day and evening.

## K

#### **Key Cards**

Please leave your key cards back to the dropbox at reception on departure.

### L

#### Laundry

There is a Laundry and Ironing room on the first floor of the Main House. Your Accommodation Assistant will advise you on Dry-Cleaning. A trouser press can be obtained from the Accommodation Assistant or from Reception. Accommodation Assistant **extension 324** or main reception **dial "O"**.

#### Lifts

There are 3 lifts in the Hotel, one in the Main House, one in the New Wing and one in the Spa Wing. Children are to be accompanied by adults when using the lift.

## H

#### **Lost and Found**

All lost and found items are kept with our Accommodation Department. Contact your Accommodation Assistant who will assist you or please contact Reception. Lost property is not kept indefinitely. **Call extension 324** 

#### Lunch

Lunch options are available to purchase from La Marine Bistro, The Ivy Room & The Sea Rooms.

**La Marine Bistro** is open from **12.30-2.15pm each day**, booking is advised. La Marine serves a daily À La Carte Menu and our Snack Menu runs up until 5pm.

The Ivy Room will serve a café style menu, with some lighter options from 12.30-2.30pm each day.

Packed Lunches can be ordered from the Restaurant Supervisor or reception the previous evening, and can be collected at the Ivy Room Coffee Dock.



Our new restaurant is located in our gardens and offers a more modern style of cuisine for lunch and dinner. Our stunning Dinner Tasting Menu (7 courses) reflects our location with a more contemporary style cuisine, highlighting the fresh produce from "Kelly's Kitchen Gardens".

Lunch: Wednesday to Saturday 12.30 – 3.00 pm & Sunday 12.30 – 4.00 pm.

Dinner: 6.30 – 8.00 pm -Thursday, Friday & Saturday. (A €40 dinner credit applies to residents on half board).

Drinks & Nibbles: Sunday & Wednesday 12.30 – 8.30 pm & Thursday to Saturday bar opened all day closing at 11.00 pm.

BOOKING ESSENTIAL FOR LUNCH & DINNER. TEL: EXT 353

## M

#### Mail

Mail arrives each morning at 11am and goes out each afternoon at 3.30pm. Guest mail will be sent to your room. Registered mail is held at Reception and the guest will be notified.

#### Maintenance

Accommodation Department at extension 324 or reception Dial "O".

#### **Medical Service**

Should you need medical assistance or require a doctor, please contact reception **Dial "O"**. Alternatively, you can phone directly:

Rosslare Medical Centre	053 9132800
Dr. Maeve Hogan	053 9131154
Care Doc (Outside office hours)	1850 334999

### 0

#### **Outdoor Activities (Nearby)**

Information on Outdoor Activities available locally will be on our notice board. These include horse riding, watersports, gardens, sightseeing, walking trails and golf tournaments.

#### Paintings

A catalogue of the Hotel's paintings is available for viewing at Reception. We have also published a Book "For the Love of Art", The Kelly Collection, proceeds going to "Focus Ireland". On sale at Main Reception €20

#### **Padel Courts**

Sometimes described as "a mix of tennis and squash" it is an exciting racquet sport played in an enclosed walled court – one third the size of a tennis court – and with the same scoring system as tennis. Located beside indoor tennis courts. Bats and balls available at the Aqua Club. Please book in advance Tel Ext: 313

#### Parking

The Guest Car Park is situated opposite the Hotel. Four disabled car parking spaces are available – two at front door and two just inside the car park gates.

#### Pets

In the interest of comfort for the great majority of our guests, we regret that animals are not permitted in the Hotel.

#### Pharmacy

The nearest pharmacy is located beside the Centra Shop in the village, 2 mins walk. It is open from Monday to Saturday 9am to 6pm. **Tel. 053 9173414** 

#### **Photocopy Service**

Available through the Main Reception.

#### **Play Room**

The Playroom is situated off the Ivy Room or the Aqua Club Corridor and is supervised by our qualified child-minding team at an hourly fee from 9am to 5.00pm for children of 3 years and younger. The hourly fee for the playroom is  $\in$  3.00 per child.

#### R

#### **Room Service**

Room Service is available for Breakfast and Dinner. Ask for our Menu of the day from Reception. Breakfast forms to be left at Reception or on bedroom door before 2am.

#### **Room Service Charges:**

Breakfast€5 Room Service Per PersonDinner€5 Room Service Per Person

Call main reception for today's menu Dial "O".

## <u>S</u>

#### Safe

Valuables may be deposited in your bedroom safe. If you experience any difficulty, please contact our Accommodation Assistant **extension 324** or reception **Dial "O"**.

#### Sauna

Available at the Aqua Club overlooking the Irish Sea or try our Rock Sauna in "SeaSpa"

### P

#### SeaSpa

See our chapter on SeaSpa for our extensive range of facilities. Booking for the SeaSpa is essential.

### Shopping

A selection of swim wear, T-Shirts, sports & causal wear etc. are available in the Aqua Club. The nearest shopping centre is in Wexford Town, approx.

### Sightseeing

A number of booklets and guides are available on our notice stand in the TV Room. Reception will be delighted to help with any information you require.

#### **Slippers**

Available on request. Please contact your Accommodation Assistant, extension 324 or main reception Dial "O".

#### **Snooker Room**

The snooker room is located off the lvy Room. No food permitted in the room. The access code for the room can be obtained from the bar staff. Children need to be over 14 yrs. to use Snooker Room.

### **Sports Facilities**

See our chapter on Sports for our extensive range of facilities.

#### Swimming Pool - "The Aqua Club"

The Aqua Club is open each day from 8am to 8pm. We kindly ask all guests to be arrive ready to swim and redress post swim in your room. Robes are available in each room to allow you to arrive comfortably and "Beach Ready" to the Aqua Club.

## Τ

### **Table Tennis**

Table Tennis Room is situated adjacent to the Aqua Club Reception, in the Children's games room.

#### Telephone

Details on the use of your digital phone can be found in the chapter on general information. It would be appreciated if young children are kept away from the phone. When certain buttons are pressed, the phone keeps ringing until it is answered, which is a disturbance to other guests.

### Television

A guide to the television channels is available in the Television & Telephone section. The Adult's television room is located near La Marine Bar, max 6 persons at any one time.

#### **Tennis Courts**

Bookings for the Indoor and Outdoor Tennis Courts can be made at the Aqua Club Reception. Call extension 313



Our new restaurant is located in our gardens and offers a more modern style of cuisine for lunch and dinner. Our stunning Dinner Tasting Menu (7 courses) reflects our location with a more contemporary style cuisine, highlighting the fresh produce from "Kelly's Kitchen Gardens".

Lunch: Wednesday to Saturday 12.30 – 3.00 pm & Sunday 12.30 – 4.00 pm.

Dinner: 6.30 - 8.00 pm -Thursday, Friday & Saturday. (A  $\pounds 40 \text{ per person dinner credit applies to residents on half board).$ 

Drinks & Nibbles: Sunday & Wednesday 12.30 – 8.30 pm & Thursday to Saturday bar opened all day closing at 11.00 pm.

Booking essential for Lunch & Dinner. Tel: Ext 353

#### **Tournaments & Classes**

Contact our sports co-ordinator **extension 340** with any enquiries you might have about tournaments, activities, renting equipment etc. A sample of tournaments and activities are:

- Aqua Aerobics
- Pilates & Yoga Classes
- Table Tennis Tournaments
- Tennis Tournament Outdoor and Indoor
- Crazy Golf
- Padel Tennis
- Snooker Competition
- Badminton Tournament

These tournaments will be displayed on the notice board in the Aqua Club and will remain there until 2 hours before that particular tournament commences. However, times and venues are subject to change. **Call extension 313 for more information.** 

#### **Towels**

Please do not use bedroom towels on the beach or in the Aqua Club. Towels are supplied at Aqua Club, for Pool use only.

#### **Trouser Press**

Trouser Press is available from the Accommodation Assistant, Call extension 324 or contact the reception Dial "O".

#### <u>W</u>

#### Wake up Calls

For your "Wake-Up" call, contact reception Dial "O".

#### **\*\*PLEASE NOTE ALL OUR BEDROOMS ARE NON-SMOKING\*\***

We do hope you enjoy your holiday at Kelly's and assuring you of our utmost care and attention at all times.

### **OUT AND ABOUT**

#### **Irish National Heritage Park**

The Irish National Heritage Park depicts many settlements in Ireland from 7000BC to the arrival of the Normans in the 12th century Stroll through the park with its homesteads, places of ritual, burial modes and long-forgotten remains. Your senses come alive with sights and sounds stretching back almost

9,000 years. Restaurant, Craft Shop, Audio Visual and Guided Tours.

Open: May - Aug 9.30am - 6.30pm/ Sept - Apr 9.30am - 5.30 pm

• Tel:053 9120733 Email: info@inhp.com www.inhp.com

#### Johnstown Castle Gardens & The Irish Agricultural Museum

Situated eight miles from Rosslare, Johnstown Castle has fifty acres of garden around castellated mansions and three ornamental lakes. The Irish Agricultural Museum is within the grounds of the castle. The award-winning museum has 25,000 sq. feet of displays on agriculture, rural transport, country furniture, etc.

Open: Daily 9.00am - 4.00pm Tel: 0539171247 Email: info@irishagrimuseum.ie

#### **Our Lady's Island**

Our Lady's Island is an ancient place of pilgrimage in the south east corner of Ireland in the diocese of Ferns. One famous pagan shrine, possibly a temple to the sun, stood at Carnesore Point where a natural stone structure is believed to have been a Druid's altar. In Penal times this was used as a Mass Rock.

In a list of Irish place-names published in liis-Leabha i na Gaeilge in 1900 the Irish name for Our Lady's Island is given as Cluain-na-mBan - 'the meadow of the women'. Considering that this locality was the centre of druidical worship, it would not be far-fetched to suggest that Our Lady's Island was in pre- Christian times inhabited by female druids.

This place of pilgrimage dates from the Third Crusade, over 800 years ago. Visit the remains of the Augustinian Church of St. Mary or the parish Church (z 867) that showcases the work of Pugin and Ashlin. On this renowned sedimentary lagoon, you can spot breeding terns and black-healed gulls. Winter visitors include Whooper Swans, light-bellied Brent Geese, wigeons, gadwall, and more. Rare plants include Cottonweed, Lesser Centaury, Foxtail Stonewort and 'lagoon specialists' invertebrates.

#### Saltee Islands

If you are interested in 'getting back to nature' this is a most interesting and exciting trip, which is a famous Sea-Bird sanctuary. Take an hour's trip around the islands or spend four to five hours on the Island, providing a pleasant break to relax and enjoy the only large Sea-Bird colony in the South East of Ireland. Tel: (053) 9237596. (o86) 2529736 www.salteeislands.com

#### Wexford County Museum

The setting for the County Museum is that of the old Norman Castle built in the first quarter of the 1\$th Century. This is located in Enniscorthy 20 miles from Rosslare. Tel: 054 9235926

#### **1798 National Visitor Centre**

The National 1798 Visitor centre traces the Rebellion of 1 798 in County Wexford together with events as they happened in Europe, United States and Australia the Revolution Experience is a dramatic audio-visual display using a curved screen to simulate the battle of Vinegar Hill and is the highlight of the show. Email. <u>info@1798centre.ie</u>

### WALKING TRAILS

#### Forth Mountain Walking Trail

Approx. 20 mins from hotel. <u>http://wexfordwalkingtrail.ie/forth-mountain/</u> This is very close to where I live, it very picturesque, you can see the panoramic view of Wexford Coastline. For all walking trails near the hotel visit wexfordwalkingtrail.ie

#### **Rosslare Burrow**

You can walk or run from the Hotel to the Burrow and back by Rosslare Beach is a 9k trip. This is a beautiful walk just at our doorstep.

Enjoy a nice cup of coffee/tea with delicious cake on you return.

#### JFK Trust Dunbrody Ship

Dunbrody, a full-scale reproduction ship of the Famine, is docked at the quay in New Ross, County Wexford. Board the authentic replica of the Three Masted Barque built in 1845 and walk in the footsteps of famine emigrants on their journey of hope across the Atlantic. Visitors centre audio-visual tour. Open: Times vary. Tel: (051) 425239 www.dunbrody.com Email: info@dunbrody.com

#### Kilmokea Gardens

Kilmokea is a treasure of "Hidden Gardens of Ireland" with over 1 0 different species they are delightful to visit both for the keen amateur and the more serious horticulturist. info@kilmokeagardens.com www.kilmokeagardens.com

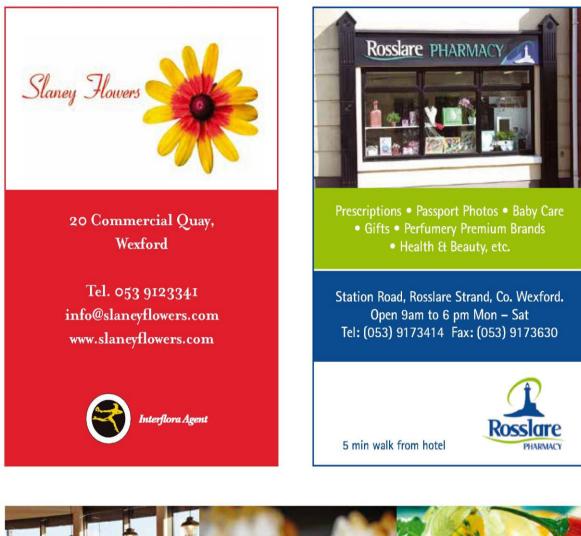
#### Wexford Wildfowl Reserve

Convenient to Wexford Town, this is an excellent visitor centre with a video history of the reserve and splendid views of the wildlife can be seen from the observation tower. The Wexford Slobs are internationally famous for wild geese which spend the winter months here the visitor centre has many interesting exhibitions and an Audio-visual show titled "Greenland Goose" - Winter Visitor". Guided tour on request. Tel: 0539123406/9123129 • www.wexfordwildfowlreserve.ie

#### National Opera House Wexford

The National Opera House is a specifically commissioned state-of-the-art opera house and home to the world-famous Wexford Festival Opera. Home to the famous Wexford Festival Opera which has been running since 1 951, playing a central role in the cultural life of Ireland, in the world of Opera and Arts internationally.

From small and humble beginnings, it has achieved world-wide success and critical acclaim by demonstrating passion, innovation and a willingness to lead audiences and artists into neglected territories to explore the rich vein of operatic work worldwide. It is just a 1\$ minute drive from the Europort at Rosslare Harbour and is well sign posted from the Rosslare. www.wexfordopera.com

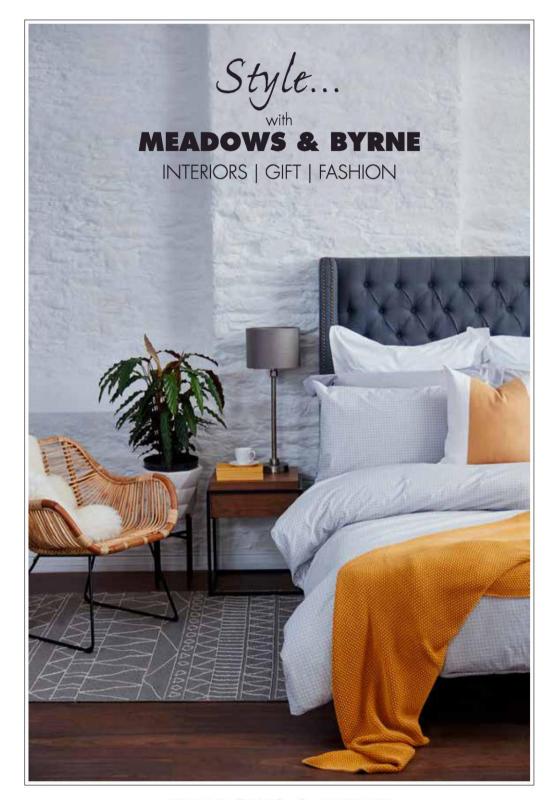




Enjoy a tasty breakfast or lunch in a relaxed atmosphere. Try one of our unique flatbread pizzas or a delicious cup of Java coffee with your favourite pastry!

Open: Mon - Sat 9.30 am - 5.30pm, Sun - 12 noon - 5.30pm

Drinagh Retail Park, Wexford. Tel. 053 9168800 Facebook: @Kellys-cafe



MEADOWS & BYRNE Drinagh Retail Park, Co. Wexford PH: 053-9168982 meadowsandbyrne.com